

# City of Seal Beach - Payment Portal

## Welcome to the Seal Beach Online Payments Portal!

Our new payment portal is now active. To set up your account, please click on Utility Billing at the top of this page and click register to begin the process. A tutorial is available at the link at the bottom of this page.

We appreciate your patience during the transition. If you have questions or concerns, you may contact the Utility Billing Division at (562) 431-2527 ext. 1309 or via email at [payments@sealbeachca.gov](mailto:payments@sealbeachca.gov).

### Available services

- Miscellaneous Payments
- Utility Billing

### Welcome

If you were a registered user of the previous utilities payment website, you will need to re-register using your new customer and account number which can be found on your newly designed bill statement. Please click on Register to begin.

<https://www.municipalonlinepayments.com/sealbeachca>

1. Sign into your account using the sign in button on the top right of the page.



## Login

Login

[Forgot password?](#)

Don't have an account? [Register](#)

2. Log in using your email and password. You will be taken back to the homepage after you log in.

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**Available services**

- Miscellaneous Payments
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**Additional links**

- Remove from my services

**Welcome**

If you were a registered user of the previous utilities payment website, you will need to re-register using your new customer and account number which can be found on your newly designed bill statement. Please click on Register to begin.

3. Click on "Utility Billing" to be taken to your water billing homepage

The screenshot shows the 'Utility Billing' homepage. On the left is a navigation menu with options: Home, Manage accounts, Service requests, and Contact preferences. The main content area includes a 'Welcome back' message, the 'City Of Seal Beach' logo, and a 'Your current balance is \$0.00' notification. A 'Pay now' button is prominently displayed. To the right, there are three main service tiles: 'Pay bills', 'Manage auto pay' (highlighted with a red box), and 'Schedule payment'. Below these are sections for 'Accounts' (listing two accounts with their addresses and due amounts), 'Announcement' (regarding office hours), and 'Contact us' (providing a phone number and a 'Contact us' button).

4. Click on "Manage auto pay"

Enrolled

09-10714-00  
4307 Lampson Ave Well Site

Balance  
\$0.00



Announcement



Office Hours are Monday through Friday from 8am to 12pm and then 1pm to 5pm.

5. Click the three dots to the right of your account number and a drop down menu will appear. From there, click "Update Payment Info"

6. Select to enter new e-check or credit card.

\*You can delete previous payment methods by pressing the trash can icon to the right.

-  Account detail
-  Transactions
-  Consumption
-  Average monthly payment
-  Notification history

-  Home
-  Manage accounts
-  Service requests
-  Contact preferences

Your payment will draft on your bill due date.

### Payment Method

**VISA** Visa ...2918



**VISA** Visa ...9754



Enter new Credit card

Enter new eCheck

Cancel

Update info

**7. Enter new information and press update info.**